

HARSH PATEL

672-833-0381 | harsh23434@gmail.com

EDUCATION

High School Diploma from L.A. Matheson Secondary School

Currently in Langara College

EXPERIENCE

TELUS SALES REPRESENTATIVE

The Acquisition Group, Burnaby, British Columbia

From Feb-2025 to Sep-2025

- Delivered personalized solutions in mobility, internet, and smart home products to meet customer needs.
- Consistently achieved monthly sales targets through consultative selling and relationship building.
- Educated customers on TELUS plans, promotions, and device features, improving customer satisfaction and retention.
- Handled billing inquiries, service activations, and technical troubleshooting with professionalism.
- Built strong customer connections, driving referrals and repeat business.
- Recognized for teamwork and contribution to store performance in a fast-paced retail environment.

PHARMACY ASSISTANT

Medicine Shoppe Pharmacy, Surrey, British Columbia

From Oct-2024 to Feb-2025

- Performed accurate data entry of prescriptions and patient information into pharmacy systems.
- Managed filing and paperwork, maintaining up-to-date and organized records.
- Assisted with inventory management, including stock checking and restocking shelves.
- Responded to basic customer inquiries about medications and over-the-counter products with care.
- Supported the prescription pickup process by coordinating with customers and delivery personnel.
- Helped maintain a clean and organized pharmacy environment, ensuring compliance with hygiene and safety standards.

SKILLS & ABILITIES

- Strong sales and customer service skills
- Helpful selling and relationship building
- Communication: Fluent in English and Hindi
- POS (Point of Sale) systems and Microsoft Office proficiency
- Problem-solving and conflict resolution
- Time management and multitasking in fast-paced environments
- Team collaboration and leadership potential
- Strong attention to detail and organizational skills